Stafford Sew-Days cancellation policy for workshops and classes:

Please note that the cancellation policy for courses and workshops is different to that of the Saturday Sewcials.

Stafford Sew-Days aims to create the best experience for everyone while ensuring fairness and efficiency for our small business. Classes are small to ensure that each participant has enough attention.
Please read the following cancellation terms carefully.

Booking terms:
By booking a course or workshop with Stafford Sew-Days, you are agreeing to the terms outlined in this cancellation policy. If you have any questions or concerns, please contact us prior to booking.

If you need to cancel a booking:

- Cancellations must be made at least 14 days before the course start date (not including the class date) to receive a full refund.
- 14 days or less notice: 50% of the course fee will be refunded.
- 7 days or less before the course start date: no refund.

Non-attendance will result in no refund.

Under the Consumer Contracts Regulations, you have the right to cancel your booking within 14 days of purchase unless the service (workshop) is provided within that time frame. Once the service has been provided, no refunds are available.

To cancel your place, please email us at staffordsewdays@gmail.com as soon as possible. All cancellations must be received in *writing via email*.

Refunds will be processed as soon as possible after your request. However, the processing time is dependent on Wix Payments (our payment provider) and your bank. We have no control over how long it takes for the funds to appear in your account.

No refunds for partially attended courses:
There will be no refunds for partially attended courses. If you decide that the course is not for you after attending part of it, you will not be eligible for a refund. If you have any questions regarding the session, then please don't hesitate to get in touch.

Force majeure:
Stafford Sew-Days will not be held responsible for cancellations or rescheduling due to force majeure events including but not limited to, natural disasters, public health emergencies, or government regulations.

Course cancellation by us:
We reserve the right to:

- Amend or cancel courses;
- Change the course location (this is unlikely);
- Modify the course structure or content (unlikely but not to the detriment of the course objectives).

In the event of a course cancellation, participants will receive a full refund. We will not be liable for any other costs you may have incurred as a result of booking the course or workshop.